



Hilderthorpe PRIMARY SCHOOL

Aiming High - Reaching Higher

Shaftesbury Road
Bridlington
East Yorkshire YO15 3PP

Telephone: 01262 672475
Email: hilderthorpe.primary@eastriding.gov.uk
Head Teacher: Mrs S Hall

Thursday 14th January 2021

Dear Parent/Carer

Increasing data allowance

The government is offering support for parents/carers to increase their data allowance during the lockdown. There are 3 criteria that **must** be met, these are that families:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

The scheme might be able to benefit the following networks:

- EE
- O2
- Sky Mobile
- SMARTY
- Tesco Mobile
- Three
- Virgin Mobile
- Vodafone
- Other providers may join the scheme at a later stage.

If you feel that you are eligible for the scheme we would need to collect the following information to send an application:

- the name of the account holder (they must be over 18 years of age)
- the number of the mobile device
- the mobile network of that device (for example Three)
- whether they pay monthly or pay as they go

Please read the following privacy statement which outlines how the DfE will use your personal information.





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Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than the adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

Please register your interest with your details by Tuesday 19th January at 3pm. As a school we have to submit all requests in one block which is why we need to set a deadline. Please send your information to hilderthorpe.primary@eastriding.gov.uk and title it Mobile data. We cannot guarantee data allocation but will apply on your behalf.

Yours faithfully

Mrs J Grant
Deputy Headteacher

